



## Victoria Kan Tennis Academy COURSE RULES

Dear parents!

We kindly ask you to read the rules of the course to the end!

1.1 Payment for the course must be made **before** the start. If you did not have time to withdraw money before the start, then please prepare the payment while the first training is in progress. If you pay by bank transfer, then you must make the payment before the start of the course. You can leave the course at any time, but the funds will not be returned. If you are unable to pay for the lessons within 7 days, then we will be forced to send a repeat check with a penalty (you can read about it in the "General Rules", paragraph 2).

1.2 Cancellation on the day of the training or no-show - the training is completely counted for any reason (you can read about it in the "General Rules", paragraphs 1, 3 and 4).

1.3 You can notify that you will not be able to come to the lesson 24 hours before the start of the lesson (**please note - 24 hours!**).

1.4 The training that was cancelled in time will be restored with another group (if there are places). All missed training not due to our fault must be attended during the current course! Training will no longer be transferred to another course or refunded in cash.

1.5 If the training was cancelled due to our fault, then this training will be restored either with another group or at a convenient time for your particular group. If we do not have time to schedule a lesson cancelled due to our fault, we can, by mutual agreement, reschedule it for dates after the course.